Warranty policy

SHINING3D provides a 12month warranty with the following exclusion clause:

To determine if a unit falls into this category there need to be:

No physical or liquid damage to the unit. (Other accessories such as Damaged power sockets and tripod are not classified as warranty returns.)

No modification or improper attempted repair made to the unit by anybody other than an approved SHINING3D's authorized service person.

No damage due to use of incorrect voltage supply/source.

No damage of the warranty label on the device.

No more than 12 months have elapsed since (end user) purchase date.